

MASTER TRAINER

Dave Angel

Dave Angel brings more than twenty-five years of experience in providing strategic leadership in the areas of training, facilitation and the development of organizational and employee competencies to the VitalSmarts Facilitator Faculty. Specializing in

participant-centered learning, Dave helps individuals, teams and organizations increase organizational effectiveness, achieve bottom-line results and become measurably more vital.



Notable Clients:

- *Covenant Healthcare*
- *General Electric*
- *The American Society of Training & Development (ASTD)*
- *The Society for Human Resource Management*

Areas of Expertise:

- *Leadership Development*
- *Morale and Motivation*
- *Collaborative Communication*
- *Accountability*

Education:

- *Bachelor's in Speech Communication from the University of Tennessee*
- *Graduate work in Organizational Communication at Southern Illinois University*
- *Member of ASTDe*

Master Trainer

Dave is a Master Certified Trainer in Crucial Conversations®, Crucial Confrontations™, and Influencer Training™. He has extensive experience introducing and teaching these crucial skills to leaders as well as frontline employees. Clients continually praise Dave for his ability to help them achieve hard-hitting results in the areas where they need it the most.

A respected and valued instructor, Dave consistently receives accolades for his charismatic presentation style and highly participant-centered training design. His experience, coupled with an engaging and energetic style, has clients asking for his return again and again.

Dynamic Speaker

In addition to his experience as a consultant and trainer, Dave is a skilled presenter, addressing audiences on the topics of leadership development, morale and motivation, collaborative communication, and personal accountability. Audiences range from small executive retreats to large organizational meetings to conference keynotes. Notable clients include: Covenant Healthcare, General Electric, the American Society for Training and Development, and the Society for Human Resource Management.

Business Results Expert

Dave worked closely with leaders at Covenant Healthcare to implement Crucial Conversations Training as part of a major culture change initiative occurring across the multi-hospital organization. By using the skills found in Crucial Conversations, leaders and employees who once experienced critical issues that halted productivity, addressed and resolved their problems within their teams and experienced improved results. One surgery manager retained two long-term employees by finally stepping up and holding the crucial conversations that were needed.

Education

Dave received his bachelor's degree in Speech Communication from the University of Tennessee and did his graduate work in Organizational Communication at Southern Illinois University. He is a member of the American Society for Training and Development.