

MASTER TRAINER

# Cricket Buchler

*An experienced coach and trainer, Cricket Buchler has contributed to the field of learning and development for more than ten years. Her fields of specialty include team and organizational effectiveness, strategy and implementation planning, and diversity and cultural change*

*management. Cricket empowers individuals and teams through focused coaching and professional development training.*



## Notable Clients:

- Cedars-Sinai Medical Center
- Los Angeles County of Public Works
- Comerica Bank
- Hewitt Associates
- Toyota Financial Services
- Master Foods Middle East

## Areas of Expertise:

- Trainer development
- International training
- Coaching through transitions
- Diversity
- Accountability

## Awards:

- Nominated for industry recognition after developing and implementing training programs for an international HR firm.

## Master Trainer

Cricket is a Master Certified Trainer and speaker in both Crucial Conversations® and Crucial Confrontations™ Training. She has extensive international experience introducing these and other crucial skills to audiences in countries including India, Scotland, England, Brazil, Canada, United Arab Emirates, and the U.S. In addition, Cricket develops and delivers workshops designed to help individuals and teams explore and achieve personal change by mastering the skills of goal setting and group accountability.

## Experienced Consultant and Business Results Expert

Cricket is consistently recognized for her intuitive and engaging facilitation skills, as well as her ability to inspire personal change across all levels within organizations. She brings a high degree of energy and passion to her work as a coach and facilitator. Cricket's domestic and international clients include Cedars-Sinai Medical Center, Los Angeles County of Public Works, Comerica Bank, Hewitt Associates, Toyota Financial Services, Master Foods Middle East, and a myriad of others across government, health-care, non-profit, and professional industries. She also brings experience as co-founder and president of a non-profit arts organization designed to provide mentors for disadvantaged youth.

**Professional Skills Development at Exult, LLC:** Cricket designed, developed, and implemented a full suite of training programs for a Human Resources Outsourcing firm with an international staff of 2,500. Responsible for ensuring quality training across the international training community, she created and facilitated Train-the-Trainer events and ongoing coaching opportunities. To accomplish the goal, she designed and facilitated programs targeting new hire orientation, diversity, change management, presentation skills, interpersonal and interdepartmental communication skills, team dynamics, goal-setting, and leadership skills.

**Cross-Cultural Competency Development at Hewitt Associates:** In support of a corporate-wide focus on diversity, Cricket managed the implementation of a diversity training and coaching program serving an international employee population of 20,000. She facilitated professional development workshops for hundreds of employees across the firm, ranging from the executive level to front-line employee populations. In addition, she provided one-on-one coaching to executives in preparation for managing cross-cultural teams and coached subject matter experts in preparation for international travel and cross-cultural training projects.

## Education

Cricket received her B.A. in Speech Communication and Linguistics from Texas A&M University. She has served in various elected leadership positions as a member of Toastmasters, International.