

Dual Installation Instructions



Instructions for installing both 3rd Edition and Version 2.0 Trainers Presentations

With the exciting launch of Crucial Conversations Training 3rd Edition, organizations are transitioning away from Version 2.0. During this transition period, a few Certified Trainers may teach both the new and the old versions of the training at the same time.

The default settings for the Crucial Conversations Trainer Presentation will not allow you to have two versions of the Trainer Presentation on your computer. When you attempt to install the 3rd Edition Trainer Presentation, you are automatically prompted to remove the v2.0 Trainer Presentation.

In order to install the 3rd Edition Trainer Presentation without removing Version 2.0, please do the following:

1. In the directory C:\Program Files\VitalSmarts\Crucial Conversations you will find a folder called “English.”
2. Right click on the folder and select “copy” (it’s important that you don’t move the folder, just copy it).
3. Go to your desktop (or wherever you’d like to make a copy of the presentation), right click and select “paste.” This will make a copy of the old presentation on your desktop. You can launch the old version of the presentation by opening the folder you copied and double clicking the “Crucial Convesations.exe” file.
4. Once the folder has been copied, go to your control panel and uninstall the old version of the presentation.
5. Install the new version of the presentation according to the instructions on the included installation card. This should place an icon on your desktop and you can launch the new training from there.
6. A few months later, once you’re done with the old presentation entirely, you can delete the copied folder you created.